Best Way to Address Concerns and Get Answers Fast



The York County School Division values communication with our community and encourages families and other community members to share their feedback, concerns and questions. Our goal is to work with you to reach an effective and timely solution that is in the best interest of your child.

Listed below are some of the most frequent topics we help address along with the suggested steps to take to speak with the staff member best equipped to provide answers and resolve concerns.

Classroom & Instruction

Classroom teacher; if not resolved...



Assistant principal or principal; if not resolved...



Instruction Department; if not resolved...



Chief Academic Officer;



Superintendent

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Student Behavior, Discipline and Safety

Classroom teacher; if not resolved...



Assistant principal or principal; if not resolved...



Student Services
Department;
if not resolved...



Chief Operations Officer; if not resolved...



Superintendent

Athletics and **Extra-curricular Activities**

Coach or activity sponsor; if not resolved...



Assistant principal or principal; if not resolved...



Student Services
Department;
if not resolved...



4 Chief Operations Officer; if not resolved...



5 Superintendent

Contact information can be found on the division website. If you're still not sure who to call, contact the School Board Office by phone, (757) 898-0300, or yorkcountyschools.org/AskYCSD

