Coverage Period: 01/01/2024 – 12/31/2024 Coverage for: Individual/Family | Plan Type: POS

Sentara Health Administration, Inc.



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-229-1199 or visit <u>sentarahealthplans.com</u> and sign into the Member Portal. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>healthcare.gov/sbc-glossary</u> or call 1-800-229-1199 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall deductible?	\$250/Individual or \$500/family In- <u>Network</u> \$500/Individual or \$1,000/family Out-of- <u>Network</u>	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Prescription drugs; most services that require a copayment; and preventive care, vision, and materials are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example this <u>plan</u> covers certain preventive services without cost sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-carebenefits/ .
Are there other <u>deductible</u> for specific services?	No.	You don't have to meet <u>deductible</u> s for specific <u>services</u> .
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For In-Network \$3,500 person / \$7,000 family and out-of-network-providers \$4,500 person / \$9,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a network provider?	Yes. See <u>sentarahealthplans.com</u> or call 1-800-229-1199.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in</u> the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common	Services You May	What You	Limitations Evacutions 9 Other		
Medical Event			Out-of-Network (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$20 <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	None.	
If you visit a health care provider's office	Specialist visit	\$40 <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	None.	
or clinic	Preventive care/ screening/ immunization	No charge, <u>deductible</u> does not apply	40% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	No charge, <u>deductible</u> does not apply	40% coinsurance	None.	
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	Pre-authorization required.	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at optumrx.com	Generic Drugs (Tier 1)	\$15 <u>copayment</u> 30-day retail \$45 <u>copayment</u> 90-day retail \$15 <u>copayment</u> mail order	Not covered retail Not covered mail order	Prescription drug coverage is provided by OptumRx. Please contact OptumRx Member Services at 1-844-265-1719 or their Pharmacy Help Desk at 1-844-368-8731.	
	Brand Drugs (Tier 2)	\$40 <u>copayment</u> 30-day retail \$90 <u>copayment</u> 90-day retail \$80 <u>copayment</u> mail order	Not covered retail Not covered mail order		
	Non-Preferred Drugs (Tier 3)	\$75 <u>copayment</u> 30-day retail \$180 <u>copayment</u> 90-day retail \$150 <u>copayment</u> mail order	Not covered retail Not covered mail order		
	Specialty drugs (Tier 4)	\$200 <u>copayment</u> 30-day retail Not covered 90-day retail Not covered mail order	Not covered retail Not covered mail order		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$175 copayment	40% coinsurance	Pre-authorization required.	

 $[\]hbox{* For more information about limitations and exceptions, see the plan or policy document at $$\underbrace{sentarahealthplans.com}$$$

Common	Services You May Need	What You	Limitations Expontions 9 Other		
Medical Event		In-Network	Out-of-Network	Limitations, Exceptions, & Other Important Information	
	Physician/surgeon fees	(You will pay the least) No charge	(You will pay the most) 40% coinsurance	None.	
	Emergency room care	\$250 copayment	\$250 copayment	None.	
If you need immediate medical attention	Emergency medical transportation	Non-emergency services: \$100 copayment Emergency services: \$250 copayment	Non-emergency services: 40% coinsurance Emergency services: \$250 copayment	Pre-authorization required for non-emergency transport.	
	Urgent care	\$40 <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	None.	
If you have a hospital	Facility fee (e.g., hospital room)	\$250 <u>copayment</u> /day	40% coinsurance	Pre-authorization required. Maximum copayment limited to \$1,250/admission	
stay	Physician/surgeon fees	No charge	40% coinsurance	None.	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office visits: \$20 <u>copayment</u> , <u>deductible</u> does not apply Other visits: No charge, <u>deductible</u> does not apply	40% coinsurance	Pre-authorization required for intensive outpatient program, partial hospitalization services, and electro-convulsive therapy, and Transcranial Magnetic Stimulation.	
	Inpatient services \$250 copayment/day 40% coinsurance	Pre-authorization required for all inpatient services. Maximum copayment limited to \$1,250/admission			
	Office visits	\$150 Global <u>copayment</u> , <u>deductible</u> does not apply	40% coinsurance	Pre-authorization required for prenatal services. Cost sharing does not apply to certain preventive services. Maternity care may include tests and services described	
If you are pregnant	Childbirth/delivery professional services	No charge	40% coinsurance		
	Childbirth/delivery facility services	\$250 <u>copayment</u> /day	40% coinsurance	elsewhere in this SBC (i.e. ultrasound). Maximum <u>copayment</u> limited to \$1,250/admission for delivery	
If you need help recovering or have	Home health care	20% coinsurance	40% coinsurance	Pre-authorization required. 100 visits/plan year.	

 $[\]hbox{* For more information about limitations and exceptions, see the plan or policy document at $$\underline{\sf sentarahealthplans.com}$$$

Common Services You May		What You	u Will Pay	Limitations Evacutions & Other	
Medical Event	Need Need			Limitations, Exceptions, & Other Important Information	
other special health needs	Rehabilitation services	Rehabilitative PT/OT: PT/OT: \$40 <u>copayment</u> , <u>deductible</u> does not apply	Rehabilitative PT/OT:	Pre-authorization required. 30 visits/plan	
	Habilitation services	Rehabilitative Speech Therapy: PT/OT: \$40 copayment, deductible does not apply Other Services: PT/OT: \$40 copayment, deductible does not apply	40% coinsurance Rehabilitative Speech Therapy: 40% coinsurance Other Services: 40% coinsurance	year for PT, OT. 30 visits/plan year for ST. Combined habilitation and rehabilitation services	
	Skilled nursing care	20% coinsurance	40% coinsurance	Pre-authorization required. 100 days/plan year.	
	Durable medical equipment	20% coinsurance	40% coinsurance	Pre-authorization required for single items over \$750, all rental items, and repair and replacement.	
	Hospice services	No charge, <u>deductible</u> does not apply	40% coinsurance	Pre-authorization required.	
	Children's eye exam	\$15 <u>copayment</u> /standard, <u>deductible</u> does not apply	\$30 Reimbursement, deductible does not apply	Coverage limited to one exam/plan year from participating VSP Vision Care providers.	
If your child needs dental or eye care	Children's glasses	No charge contact lenses when medically necessary, deductible does not apply \$130 allowance/frames and contact lenses, deductible does not apply No charge/single, bifocal, trifocal, lenticular lenses, deductible does not apply	Not covered	Contact lenses are in lieu of frames. Coverage limited to one/plan year for lenses and contact lenses and one/24 months for frames from participating VSP Vision Care providers. Additional charge may apply for additional lens options.	
	Children's dental check-up	Not covered	Not covered	None.	

^{*} For more information about limitations and exceptions, see the plan or policy document at <u>sentarahealthplans.com</u>

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric Surgery
- Cosmetic Surgery
- Dental Care (Adult)

- Dental Care (Pediatric)
- Hearing aids (Adult)
- Long-term care
- Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic Care
- Hearing aids (Pediatric)
- Infertility Treatment

- Non-emergency care when traveling outside the U.S. (under out-of-network benefit)
- Private-duty nursing

Weight Loss Programs

Routine eye care (Adult)

Your Rights to Continue Coverage:

For more information on your rights to continue coverage, contact the plan at 1-800-229-1199. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, at 1-877-310-6560 or bureauofinsurance@scc.virginia.gov; the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 orwww.dol.gov/ebsa/healthreform; or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.healthcare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Member Services at the number on the back of your member ID card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform; or your state department of insurance at the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560 or bureauofinsurance@scc.virginia.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

^{*} For more information about limitations and exceptions, see the plan or policy document at sentarahealthplans.com

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-687-6260.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-687-6260.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-687-6260.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-687-6260.

——To see examples of how this plan might cover costs for a sample medical situation, see the next page.

^{*} For more information about limitations and exceptions, see the plan or policy document at sentarahealthplans.com

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
■ The plan's overall deductible ■ Specialist copayment ■ Hospital (facility) copayment ■ Other copayment	\$250 \$150 \$250 \$0	 The plan's overall deductible Specialist copayment Hospital (facility) copayment Other coinsurance 	\$250 \$20 250 20%	 The plan's overall deductible Specialist copayment Hospital (facility) copayment Other copayment 	\$250 \$40 \$250 \$40
This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)		This EXAMPLE event includes se Primary care physician office visits (education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose	including disease	This EXAMPLE event includes set Emergency room care (including medical points) Diagnostic test (x-ray) Durable medical equipment (crutched Rehabilitation services (physical the services)	edical supplies) es)
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay: In this example, Mia would pay:			

In this example, Peg would pay:			
Cost Sharing			
Deductibles	\$250		
Copayments	\$400		
Coinsurance	\$20		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$730		

in this example, dee would pay.			
Cost Sharing			
\$0			
\$900			
\$0			
What isn't covered			
\$20			
\$920			

In this example, Mia would pay:		
Cost Sharing		
Deductibles	\$250	
Copayments	\$800	
Coinsurance	\$70	
What isn't covered		
Limits or exclusions	\$10	
The total Mia would pay is	\$1,120	