

Finalsite Chat for Students

Getting Started

<u>Chat for students: Get started with Finalsite Chat – Finalsite Support</u>

Step 1: Chat via App or Web Browser

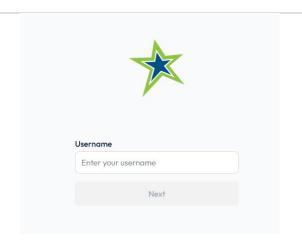
Download the YCSD app on the <u>App Store</u> or <u>Google Play</u>

OR

Open a browser and go to https://ycsd.yorkcountyschools.org/fs/chat

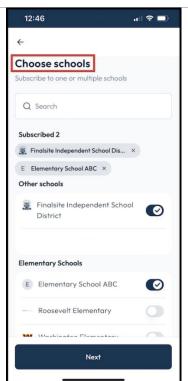
Step 2: Get logged in

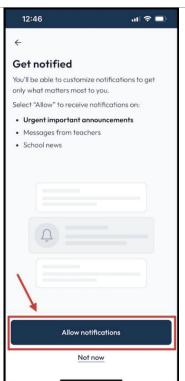
Enter you YCSD email address and follow single sign-on prompts



Select your preferences (initial setup)

- Select your language
- Choose school(s) to subscribe to
- Select to allow notifications
- Subscribe to mailing lists

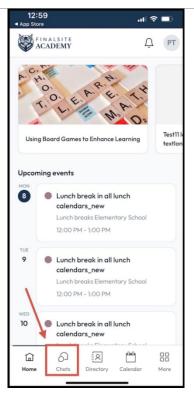






Step 3: Navigate to Chats icon in bottom toolbar (App Only)

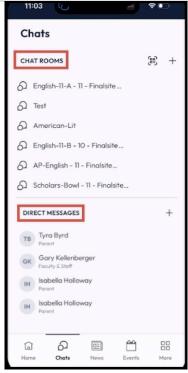
Once you are logged in to your mobile app, find the **Chats** icon in the bottom toolbar. Click to open and start chatting.



Step 4: Chat home screen

The chat home screen is where it all begins.

- **Chat rooms** you have been assigned to are in the top half of the screen.
- **Direct Messages** are in the bottom half.





Sending Messages

<u>Chat for students: Connect and collaborate with school staff – Finalsite Support</u>

Video Tutorial: Chat in a chat room

Video Tutorial: Communicate with Direct Messages

Chat in a chat room or direct message

The top half of your chat screen in your mobile app includes a list of all the chatrooms in which you are a Chat Participant.

Click to read messages in chat rooms with a notification bubble next to them. This means you have Unread Messages.

The bottom half of the chat screen in your mobile app includes a list of direct messages.

Once inside a room or direct message, start a chat message by typing text into the Message box at the bottom.

- Upload from Photo Library, Take a Photo or Video, and/or Choose Files.
- Format your text.
- Click the send icon to share this message with the chat room.

