

## **Frequently Asked Questions:**

### **What is the purpose of this initiative?**

\* The York County School Division embraces the importance of technology in the personal and educational lives of students. Access to mobile technologies enables instant access to a wealth of information, references and collaborative resources on the web. These Internet resources can support the learning activities that are a part of daily classroom instruction.

### **Who can access the division's Wi-Fi (wireless) network?**

\* Any YCSD middle or high school student can use a personally owned electronic device to access the wireless network in all Wi-Fi accessible spaces in each division secondary school.

\* Students must have a signed Acceptable Use Policy (AUP) and Bring Your Own Technology (BYOT) policy form on file with the division.

### **When will the division's Wi-Fi network be accessible by personal electronic devices?**

\* Although the network will be accessible on the first day of school, September 5, 2011, student access will be available beginning September 12 if the student has a signed AUP on file and has returned the signed BYOT contract to his/her 7<sup>th</sup> period teacher.

### **What devices can access the YCSD wireless network?**

\* Students may use any privately owned electronic "Internet-ready" device, including, but not limited to, laptops, netbooks, tablets, cell phones, e-readers and hand-held gaming devices that meet certain network-ready criteria (see specifications below).

\* Each Internet-ready device should connect via 802.11g or 802.11n wireless protocol.

\* Applicable virus protection software should be installed on laptops and netbooks.

\* All devices should be permanently marked with identification information and/or a cover or "skin" that is easily identifiable by the student owner.

## **What happens if a student cannot bring a personal mobile device to class?**

\* All instructional staff will ensure that every student has the opportunity to participate in any instructional activity that includes technology through careful planning and delivery of lessons.

\*Students will be able to use division-owned technology in lieu of personal devices as needed.

## **What accessories may be needed with the device?**

\*Headset/earbuds

\*Backpack/protective case

\*External thumb drive

\*Anti-virus software (highly recommended)

\*Firewall protection (highly recommended)

\*Web browser

\*Students will not be required to add any apps or software applications to his/her device to accommodate classroom use of the device. Students will have access to division-provided web services; e.g. Worldbook Online, via the internet.

## **Who will provide training for teachers and students?**

\* Educational Technology staff will provide training to teachers and Educational Technology Facilitators on acceptable and appropriate use and sample instructional practice.

\* Teachers will provide training for students on acceptable use of the devices.

## **Who will provide technical support?**

\* No division IT or instructional staff will provide technical support or troubleshooting for personal devices that malfunction or will not connect to the wireless network. Students should have a thorough understanding of his/her own device and how it operates.

## **How will safety and security of the devices be provided?**

\* Students are ultimately responsible for the security of his/her personal device. No portable device should ever be left unattended! When not in use, the device should be with the student or in a secured location.

\* Unattended devices will be turned in to school administration.

\* Per school division policy, YCSD is not responsible for loss, damage or theft of any personal electronic device. Any loss, theft or damage is the responsibility of the student and parent/guardian.

### **What Internet security will be provided?**

\* The York County School Division will take precautions to restrict access to undesirable or inappropriate materials using firewalls and filtering applications on the wireless network.

\* All division teachers and staff will monitor user activity in classrooms, labs and libraries and will pursue appropriate disciplinary actions based on the Student Conduct Code or criminal statutes as appropriate for any violations.

### **Should students access the Internet via private service providers like Verizon or AT&T?**

\* Students are prohibited from using 3G or 4G wireless access to the Internet using private subscriptions through their own Internet Service Provider and should turn off that service when entering classrooms with a personal device.

### **When will personally owned devices be used?**

\* Teachers will determine appropriate and applicable use of personal electronic devices in the classroom or other instructional spaces.

### **Are teachers required to allow students to use personally owned devices in the classroom?**

\*No. Teachers determine whether the use of privately owned devices is appropriate and will support the intended learning outcomes of each lesson. There may be differences in whether or not a teacher encourages the use of personal devices in class. If a student is asked not to use his/her device in class, the student will follow those instructions. *Access is available but not guaranteed in each classroom.*

### **When can special device features, for example video recording, be used?**

\* No unauthorized audio or video recording will be permitted. Specific permission will be granted by teachers for recording as needed to accomplish specific instructional activities.

**What services will be available via personal electronic devices accessing the division's wireless network?**

\* Staff and students will have access to the Internet and the wide array of resources accessible on the web without the need to log in. To access any division resources secured behind the firewall; e.g. Y: drive files, specific academic applications, students will be required to log in to the Citrix web portal via their web browser with his/her division-provided username and password.

**Will students be able to print from their personally owned devices?**

No.

**How will students submit assignments/products created using personally-owned devices?**

\*Teachers will determine the best options for submitting assignments based on the type of assignment, the app or application(s) used by the student.

**How will students charge personally owned devices during the day?**

\*Students will not be able to charge their personal devices during the school day and should bring a fully charged device to school and put it in sleep mode or turn it off when not in use.

**What policies will govern the BYOT initiative?**

\* All rules and regulations set forth in School Board policy, the AUP, BYOT Parent/Student Agreement, Student Handbook and Code of Conduct and applicable local, state and federal laws and regulations will be enforced.

\*Please go to <http://yorkcountyschools.org/technology/techResource/default.aspx> to review the AUP.